

# Letter of Agreement Describing Postpartum Doula Services, Limits and Fees

This agreement is between Natalie Doyen Doula, PCD(DONA) and \_\_\_\_\_ for the purposes of providing postpartum doula services.

I, Natalie Doyen agree to provide non-medical, physical, emotional, educational and family support after the birth of your baby/babies, expected on or around the \_\_\_\_ day of \_\_, 2022. I will assist you with self-care recovery measures, provide information on mother and baby care, assist you in caring for and feeding of your new baby/babies, breastfeeding support, assist your family with adjusting to new roles and, offer household organizational support: including preparing occasional light meals, grocery pickup, laundry, tidying and dish-washing.

I do NOT diagnose medical conditions in the mother or baby/babies, however, will refer you to a health care provider when appropriate. I do NOT take over care of the baby/babies: however, will assist you in learning to care for your baby/babies needs. I do NOT do heavy housecleaning such as mopping, cleaning bathtubs or yard work.

I agree to work for you on a pre-determined schedule, subject to availability and mutually agreeable hours. For billing purposes, an hour is considered to begin when I arrive at your home on a previously arranged time. If I run errands for you on my way to your home, the hour begins when I arrive at my first stop.

In the event of unpredictable scheduling conflicts, I will attempt to find a qualified replacement doula \_\_\_\_\_, who will be my assigned back-up doula or make up the hours lost.

I require at least two weeks notice of completion of services to you and your family.

Upon hiring, there will be an "intake" session to determine your needs of my services. This session is complimentary. I require a non-refundable retainer of \$120. This will be applied to the last two hours of service. Further hours will be calculated upon the last day of work in each week, paid in full at such time.

Should you decide for any reason that you do not wish to use my services once we have entered into this agreement, no refunds will be given on the retainer. The retainer reflects my commitment to be available to you as well as being your commitment of payment for securing my services.

\_\_\_\_\_ Client \_\_\_\_\_ Date

\_\_\_\_\_ Doula \_\_\_\_\_ Date

Natalie Doyen Doula PCD(DONA)

[nataliedoyen@gmail.com](mailto:nataliedoyen@gmail.com)

816-294-5848

[www.nataliedoyendoula.com](http://www.nataliedoyendoula.com)